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</table>

### Contact Information

For information about your examination application or your examination, please contact:

**ACAMS**  
Brickell City Tower  
80 Southwest 8th Street, Suite 2350  
Miami, FL 33130 USA  
Telephone: +1.305.373.0020  
or +1.866.459.CAMS (toll free)  
Fax: +1.305.373.7788 or +1.305.373.5229  
Email: info@ACAMS.org  
Website: www.ACAMS.org
ABOUT CAMS CERTIFICATION

About this Handbook
This handbook provides information that you will need to register for the CAMS Examination including eligibility requirements, policies, an exam content outline and application.

How to Get Started
Step 1: Fill out your application and gather supporting documents.
Step 2: Choose your membership and CAMS certification package.
Step 3: Submit your payment, application and supporting documents.
Step 4: Upon payment and approval of your application, we will send you a link to access the online PDF and audio files of the CAMS Study Guide and your login to the CAMS Examination Preparation online training.
Step 5: Using the Examination Voucher Code provided upon your application approval, schedule your examination at one of Kryterion’s live host locations, located around the globe.

Statement of Nondiscrimination
ACAMS does not discriminate among candidates based on age, gender, race, color, religion, national origin, disability or marital status.

Examination Fee*
CAMS Package with Virtual Classroom Option:
Private sector $1,880
Public sector** $1,540
Standard CAMS Package (without Virtual Classroom):
Private sector $1,495
Public sector** $1,145
** For individuals who work for the government.
* See step 3 on page 6 for what the CAMS packages include.

How to Apply
Complete the application included in this handbook. Mail, fax or email all required documentation and the appropriate fees to ACAMS at the address below.

Background Verification Check
ACAMS reserves the right to conduct a background check, including a criminal records check, on all people wishing to take the CAMS Examination. Candidates may be required to fill out a Background Verification Authorization Form.

About ACAMS and CAMS Certification
Founded in 2001, the Association of Certified Anti-Money Laundering Specialists® (ACAMS) is the premier membership organization devoted to professionals in the anti-money laundering field. The mission of ACAMS is to advance the professional knowledge, skills and experience of those dedicated to the detection and prevention of money laundering and other financial crimes around the world.

The CAMS Examination is an internationally recognized examination that rigorously tests for aptitude and expertise in anti-money laundering detection, prevention and enforcement. Each person who passes the exam becomes a Certified Anti-Money Laundering Specialist® (CAMS), a designation that denotes one as an authority in the AML field.
Why Earn CAMS?

The Certified Anti-Money Laundering Specialist (CAMS) designation denotes a superior level of understanding of international AML/CTF principles. Passing the CAMS Examination distinguishes you as an AML/CTF authority and helps mitigate institutional financial crime risks. Internationally renowned and accepted, world governments acknowledge the CAMS Certification as the gold standard in AML/CTF compliance.

The CAMS credential:

• **Demonstrates to examiners that your institution has specialized knowledge in the AML field.** CAMS is recognized as the benchmark of AML certifications by regulatory agencies and the financial services industry.

• **Can help your organization minimize risk.** Having a CAMS-certified team ensures that your colleagues share and maintain a common level of AML knowledge. Studying for the examination also offers guidance in designing and implementing tailored AML programs.

• **Upgrades your staff’s skills.** The exam preparation and continuing education required to maintain certification ensures your employees’ skills remain sharp and their knowledge current. Having a CAMS-certified team lends tremendous credibility to your AML program, thereby enhancing your commitment and diligence in the eyes of regulators.

Those who earn the CAMS designation reap multiple benefits, including:

• Earning 42% more than non-certified colleagues, according to the 2015 ACAMS AML/CTF/FCP Compensation Survey

• Increasing their professional value through better understanding of financial crime detection and prevention techniques

• Protecting their institution from money laundering threats and minimize financial crime risks

• Meeting mandated AML training requirements through preparation and study

• Proving their AML expertise to examiners and regulators

Tara Marie Dabek, CAMS
Risk Analyst
BMO Harris Bank, N.A.

The CAMS Certification has enforced the fact that I am a subject matter expert in the field. This was particularly helpful when changing jobs. ACAMS, and the Chicago Chapter, have allowed me the opportunity to increase my knowledge level, stay abreast of the current environment and network with peers.
The CAMS examination requires thorough preparation. But, we’re with you every step of the way. Our certification program equips you with everything you need to properly prepare for the exam.

**CAMS Study Guide**

The CAMS Study guide is your main reference material and content source for preparing for the rigors of the CAMS examination. Your success is determined by your comprehension of the material held within the study guide. Please see page 12 of this guide for a complete outline of the content tested on the exam.

**Online Preparation Seminar**

The interactive online course is a self-paced learning option. The online training course allows you to:

- **Participate at your leisure.** Log in and listen to the course in sections and go back and review as needed.
- **Log in from your office or home.** You don’t need to worry about travel time or travel-related expenses.
- **Review as often as needed.** Log in as many times as you need before your exam to refresh and review.

**CAMS Virtual Classroom**

Candidates who need extra guidance and study structure may choose to enroll in the CAMS Virtual Classroom. The CAMS Virtual Class provides a structured learning environment to candidates by dividing the study materials into six, 2-hour classes that meet once a week with an expert instructor by way of a live web-based interactive classroom. The CAMS Virtual Classroom option sets candidates up for success through weekly homework assignments and required readings.

Visit [ACAMS.org](http://ACAMS.org) to find out when the next class is in session.
STEP 1 Contact Information

Prefix (Mr. Mrs. Ms.) First Name Middle Initial Last Name

Title Company Industry

Mailing Address 1 (No P. O. Boxes, please)

City State/Province Zip/Postal Code Country

Phone Alternate Phone Fax

Email Alternate Email

STEP 2 Membership Information

In order to sit for the CAMS examination you must be an active ACAMS member in good standing.

Are you currently an ACAMS member?
Yes ____ Please provide your member number ______________
No ____ Please choose your membership level below:

Membership Category 1 year 2 years 3 years
Private rate $295 $300 $750
Public rate $195 $325 $450

STEP 3 Choose your CAMS Certification Package

CAMS Package with Virtual Classroom Option
Includes the Electronic CAMS Study Guide, Online Preparation Course, CAMS Virtual Classroom and CAMS Examination

Private rate $1,880
Public rate $1,540

Standard CAMS Package (without Virtual Classroom)
Includes the Electronic CAMS Study Guide, Online Preparation Course and CAMS Examination

Private rate $1,495
Public rate $1,145
STEP 4 Certification Language
Certification Language Preference (please check one)
☐ English  ☐ Spanish  ☐ Chinese  ☐ Arabic  ☐ Japanese

STEP 5 Payment Method
Already Paid
☐ I have already paid the CAMS fee. Order number: __________________________

Check
☐ Enclosed check payable to ACAMS

Wire
☐ Send wire transfer to:
  Comerica Bank San Jose, CA
  Routing number: 121137522
  Account number: 1894064128
  SWIFT Code: MNBDUS33

Invoice
☐ Invoice me
Please send a copy of the invoice to ______________________________________________ (Email)

Note
You can contact us at +1.305.373.0020 or +1.866.459.CAMS (toll free) if you need assistance paying by phone.
Important: Your CAMS fee must be paid in full in order to gain access to the study materials and exam.

STEP 6 CAMS Certificate Name and Mailing Address

Certificate Name

Mailing Address 1 (No P. O. Boxes, please)

City  State/Province  Zip/Postal Code  Country
Candidates who wish to take the CAMS Examination must have a minimum of 40 qualifying credits based on education, other professional certification, and professional experience in the anti-money laundering field, in addition to providing 3 references. The following table represents the ACAMS credit award system for examination eligibility:

I. EDUCATION

*Select highest level of education

<table>
<thead>
<tr>
<th>Degree</th>
<th>Credits</th>
</tr>
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<tbody>
<tr>
<td>Associate Degree</td>
<td>10</td>
</tr>
<tr>
<td>Bachelor’s Degree</td>
<td>20</td>
</tr>
<tr>
<td>Masters Degree/PhD/JD or Equivalent</td>
<td>30</td>
</tr>
</tbody>
</table>

Supporting documentation must accompany information submitted.

II. PROFESSIONAL EXPERIENCE

Each year of full-time experience in anti-money laundering or related duties in a financial institution. Professional experience is limited to 3 years.

**Complete the Professional Experience Section on the next page

10 credits/year

III. TRAINING

Professional Certification (Financial Related) — (CPA, CPP, CRCM, CFE, CPE, CIA, CA/AML, FINRA Series, etc.)***

Any certification program must include a minimum of eight (8) hours of instruction and a certification exam.

****Provide copies of certificate(s) and proof of valid membership in good standing

10 credits/certification

ACCA Membership (Chartered Certified Accountant)

ACCA Membership includes completion of the ACCA Qualification Exams, Professional Ethics Module and Practical Experience Requirements.

****Provide copies of Professional Level Certificate and proof of valid membership in good standing

30 credits

Attendance at a course/seminar/web seminar/conference/educational and or training session on the topic of money laundering control and/or related subjects – (Includes internal and external training, training by a government agency, completion of the American Bankers Association Compliance or Graduate School or your country’s equivalent.)

****Provide copy of certificate(s) of attendance or receipt of payment from entity conducting training)

1 credit per hour

Your Total # of Credits (at least 40 are required)

* Only one degree may be used toward the 40 qualifying credits for the CAMS examination.

** The Professional Experience Section may be found on the next page.

*** Please note, these credits are in recognition of the AML/Financial Fraud portion of the FINRA certification training. As such, you will only earn a maximum of 10 credits regardless of the number of FINRA licenses you possess.

**** Supporting documentation (if necessary accompanied by a translation in English) must accompany information submitted to meet minimum credit criteria in order to sit for the CAMS Examination (i.e., copies of degree, certificates of completion). Please submit all required documentation with your completed application and fee.
### PROFESSIONAL EXPERIENCE

TO BE FILLED IN ONLY FOR THOSE CANDIDATES WHO CLAIM CREDITS FOR EACH YEAR OF PROFESSIONAL EXPERIENCE IN THE AML FIELD:

(Use space provided and attach additional pages if necessary.)

<table>
<thead>
<tr>
<th>Dates of Employment:</th>
<th>From (Mo./Yr.)</th>
<th>To (Mo./Yr.)</th>
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</thead>
<tbody>
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<td>Name of Employer:</td>
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<td></td>
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<tr>
<td>Name &amp; Title of Immediate Supervisor:</td>
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<tr>
<td>Business Telephone of Immediate Supervisor:</td>
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<tr>
<td>Summary of Work Assignment (Do not use this space merely to refer to an attachment):</td>
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<table>
<thead>
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<tr>
<td>Summary of Work Assignment (Do not use this space merely to refer to an attachment):</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**PROFESSIONAL REFERENCES**

*Required for all candidates*

Professional references must be individuals who have knowledge of your AML expertise and/or current position and the degree of responsibility held in the performance of your job. You should not use anyone as a reference who falls under your supervision. Do not use your own relatives, or members of the ACAMS staff as references. *(Please note: all 3 references are REQUIRED.)*

**REFERENCE 1:**

<table>
<thead>
<tr>
<th>Name &amp; Title:</th>
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<tbody>
<tr>
<td>Professional Relationship:</td>
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<tr>
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<tr>
<td>E-mail:</td>
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</tr>
<tr>
<td>ACAMS Member: ☐ Yes ☐ No</td>
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<tr>
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**REFERENCE 2:**

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<td>ACAMS Member: ☐ Yes ☐ No</td>
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<td>Certified Anti-Money Laundering Specialist® (CAMS): ☐ Yes ☐ No</td>
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</table>

**REFERENCE 3:**

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<td>Company Name</td>
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<tr>
<td>Country/State/City/Province</td>
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<td>ACAMS Member: ☐ Yes ☐ No</td>
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</tr>
<tr>
<td>Certified Anti-Money Laundering Specialist® (CAMS): ☐ Yes ☐ No</td>
<td></td>
</tr>
</tbody>
</table>
CAMS EXAM CHECKLIST

Did You Remember ...

☐ To complete the eligibility table?
   (Candidates wishing to sit for the CAMS Examination must have a minimum of 40 qualifying points)

☐ To include supporting documentation, such as copies of diplomas?

☐ To order official college transcripts, if required?

☐ To complete the professional experience section?
   (Only for candidates who claim credits for each year of professional experience within the anti-money laundering field)

☐ To include payment with application?

☐ To include 3 professional references?

☐ To include your signature and date on the application?

Affidavit

I certify that I have read and agree to the terms and conditions set forth in the Candidate Handbook and application. I certify that the information submitted in this application is complete and correct to the best of my knowledge and belief. I understand that, if the information I have submitted is found to be incomplete or inaccurate, my application may be rejected, my examination results may be delayed or voided, not released, or invalidated by ACAMS, or if already certified, the “Certified Anti-Money Laundering Specialist®” designation may be revoked.

I certify that I have never been convicted of a felony (or in a military service convicted by a general court martial) and that there is no criminal charge now pending against me. I certify that I have never had a professional membership, license, registration or certification denied, suspended or revoked (other than for lack of minimum qualifications or failure of examination), and that I have never been censured or disciplined by any professional body or organization.

I understand that approval of my application is contingent upon the results of a possible investigation of the truthfulness and accuracy of all information I have provided. I authorize ACAMS, Kryterion and its agents to discuss the results of such a review with all persons involved in the certification process. I give consent for all contacted persons to provide information concerning me and/or my application, and I release each such person from liability for providing information to ACAMS, Kryterion and its agents. I understand that any false or misleading statement, misrepresentation, or concealment or material omission of the information I have provided or failed to provide on my application and attachments may be grounds for rejection of my application.

Signature ____________________________ Date: Day/Month/Year

Mail or fax completed application AND supporting documentation (copies of diplomas etc.) to demonstrate the 40 credits to:

ACAMS
Attn. Certification Department
Brickell City Tower
80 Southwest 8th Street, Suite 2350
Miami, FL 33130 USA
Fax: +1.305.373.7788 or +1.305.373.5229

QUESTIONS?
Call: +1. 305.373.0020
E-mail: certification@acams.org
Visit: www.acams.org

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## Taking the CAMS Examination

The CAMS examination consists of 120 multiple choice and multiple selection questions.

All candidates have 3 ½ hours to complete the exam. There is no penalty for guessing. Avoid leaving any questions unanswered to maximize your chances of passing. It is better to guess than to leave a question unanswered. Additional study and test-taking tips can be found in the CAMS Examination Study Guide that all candidates receive as part of the CAMS Examination package. For practice questions, please see Chapter 6 of the Study Guide.

## CAMS Examination Content Outline

### I. RISKS AND METHODS OF MONEY LAUNDERING AND TERRORISM FINANCING

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>1.1</td>
<td>Identify the risks to individuals for violations of AML laws.</td>
<td>1.18</td>
</tr>
<tr>
<td>1.2</td>
<td>Identify the risks to institutions for violations of AML laws.</td>
<td>1.19</td>
</tr>
<tr>
<td>1.3</td>
<td>Identify economic and social consequences of money laundering.</td>
<td>1.20</td>
</tr>
<tr>
<td>1.4</td>
<td>Identify the purpose of sanctions being imposed (e.g., OFAC, UN, EU).</td>
<td>1.21</td>
</tr>
<tr>
<td>1.5</td>
<td>Identify methods to finance terrorism.</td>
<td>1.22</td>
</tr>
<tr>
<td>1.6</td>
<td>Identify methods to launder money used in banks and other deposit taking institutions.</td>
<td>1.23</td>
</tr>
<tr>
<td>1.7</td>
<td>Identify methods to launder money used in insurance companies.</td>
<td>1.24</td>
</tr>
<tr>
<td>1.8</td>
<td>Identify methods to launder money using broker-dealers, investment advisors, and the capital markets (e.g., securities, futures).</td>
<td>1.25</td>
</tr>
<tr>
<td>1.9</td>
<td>Identify methods to launder money used in gaming (e.g., casinos).</td>
<td>1.26</td>
</tr>
<tr>
<td>1.10</td>
<td>Identify methods to launder money used in dealers of precious metal or high-value items.</td>
<td>1.27</td>
</tr>
<tr>
<td>1.11</td>
<td>Identify methods to launder money used in real estate.</td>
<td>1.28</td>
</tr>
<tr>
<td>1.12</td>
<td>Identify methods to launder money used in bureaux de change and money services businesses.</td>
<td></td>
</tr>
<tr>
<td>1.13</td>
<td>Identify methods to launder money used by lawyers, notaries, accountants, and auditors.</td>
<td></td>
</tr>
<tr>
<td>1.14</td>
<td>Given a scenario about trust and company service providers, identify the red flags that indicate laundering or financing terrorism.</td>
<td></td>
</tr>
<tr>
<td>1.15</td>
<td>Given a scenario about emerging risks associated with technology as an enabler of money laundering or financing terrorism, identify the red flags.</td>
<td></td>
</tr>
<tr>
<td>1.16</td>
<td>Given a scenario about banks and other deposit taking institutions, identify the red flags that indicate money laundering or financing terrorism.</td>
<td></td>
</tr>
<tr>
<td>1.17</td>
<td>Given a scenario about insurance companies, identify the red flags that indicate money laundering or financing terrorism.</td>
<td></td>
</tr>
</tbody>
</table>
II. COMPLIANCE STANDARDS FOR ANTI-MONEY LAUNDERING (AML) AND COMBATING THE FINANCING OF TERRORISM (CFT)

2.1 Identify the key aspects of the FATF 40 Recommendations.
2.2 Identify the process that FATF uses to raise awareness of certain jurisdictions with lax AML controls.
2.3 Identify key aspects of BASEL Committee Customer Due Diligence Principles.
2.4 Identify key aspects of the Wolfsberg Group’s AML Principles as they relate to private banking.
2.5 Identify key aspects of the Wolfsberg Group’s AML Principles as they relate to correspondent banking.
2.6 Identify the key aspects of the EU Directives on money laundering.
2.7 Identify key aspects of the USA PATRIOT Act that have extraterritorial reach.
2.8 Identify key aspects of OFAC sanctions that have extraterritorial reach.
2.9 Given a scenario involving a non-US financial institution, identify the extraterritorial impact of the USA PATRIOT Act.
2.10 Identify the key roles of regional FATF-style bodies.
2.11 Identify the key objectives of the Egmont Group.

III. AML, CFT AND SANCTIONS COMPLIANCE PROGRAMS

3.1 Identify the components of an institution-wide risk assessment.
3.2 Given a scenario with unmitigated risks, identify the appropriate course of action that should be taken.
3.3 Given a scenario of institution-wide controls, record-keeping requirements and other mitigating factors, identify how these components should be applied.
3.4 Given a scenario, identify the key aspects of delivering targeted training for different audiences and job functions.
3.5 Given a scenario, identify key components of an AML training program.
3.6 Identify the roles senior management and the board of directors play in how an institution addresses AML oversight.
3.7 Given a scenario, identify the roles senior management and board of directors play in how the institution addresses AML governance.
3.8 Given a scenario, identify how customer onboarding should be implemented for the institution.
3.9 Given an scenario, identify areas to increase the efficiency and accuracy of automated AML tools.
3.10 Given a scenario, identify customers and potential employees that would warrant enhanced due diligence.
3.11 Given a scenario, identify the steps that should be followed to trace funds through a financial institution.
3.12 Given a scenario including general client behavior, identify the suspicious behavior.
3.13 Given a scenario including some suspicious client behavior, identify how the institution should respond to these behaviors.
3.14 Given a scenario, identify the red flags and pressures (internal and external) with obscuring wire transfer information (e.g., beneficiary, originator).
3.15 Given a scenario, identify red flags associated with transactions or use of accounts (e.g., cash transactions, non-cash deposits, wire transfers, credit transactions, trade financing, investment activity).
3.16 Given a scenario including red flags associated with transactions or account activity, identify how the institution should respond to the red flags.
3.17 Given a scenario including red flags associated with employee activity, identify how the institution should respond to the suspicious activity.
3.18 Given a scenario, identify situations in which the SAR/STR should be filed.
3.19 Given a scenario, identify how the SAR/STR information in the documents should be protected.
3.20. Given a scenario, identify how to respond to law enforcement/governmental requests.
3.21 Given a scenario about an institution operating with multiple lines of business and/or in multiple jurisdictions, identify the important aspects of implementing an enterprise-wide approach to managing money laundering risk.
3.22 Given a scenario, identify appropriate steps to take to comply with sanctions requirements.
3.23 Identify sources for maintaining up-to-date sanctions lists.
3.24 Given a scenario about a relationship with a PEP, identify the appropriate steps to mitigate the risk.
3.25 Given a scenario, identify internal and external factors that can cause a reassessment of the current AML program.
III. AML, CFT AND SANCTIONS COMPLIANCE PROGRAMS (continued)

3.26 Given a scenario, identify when and how to implement necessary program changes (e.g., policy/procedure change, enhanced training).

3.27 Given a scenario, identify the process to assess the money laundering and sanctions risk associated with new products and services.

3.28 Given a scenario, identify internal or external factors that should be escalated to management and/or the board of directors.

3.29 Given a scenario, identify how to respond to AML audit findings and/or regulator findings.

3.30 Given a scenario, identify the importance of ensuring the independence of an audit of the AML program.

3.31 Given a scenario, identify an appropriate risk-based approach to AML audits.

IV. CONDUCTING AND SUPPORTING THE INVESTIGATION PROCESS

4.1 Given a scenario about a high profile SAR/STR, identify how to report it to management/board of directors.

4.2 Given a scenario, identify the appropriate manner to report a SAR/STR to authorities.

4.3 Identify how to maintain and secure all supporting documentation used to identify suspicious activity.

4.4 Given a scenario, identify factors that indicate an institution should exit a relationship due to excessive money laundering risk.

4.5 Given a scenario, identify factors that should be considered to keep an account open based on a law enforcement agency request.

4.6 Given a scenario with an institution conducting an investigation of a customer, identify the areas and/or records it should examine.

4.7 Given a scenario with a regulatory or law enforcement agency conducting an investigation of an institution’s customer, identify the additional steps the institution should take.

4.8 Given a scenario with an institution being investigated by a regulatory or law enforcement agency, identify actions the institution should take.

4.9 Identify the factors that must be considered before institutions share customer-related information across and within the same jurisdiction.

4.10 Given a scenario involving a senior level employee engaged in potentially suspicious behavior, identify how to address a potential AML situation (e.g., board member, CEO).

4.11 Identify appropriate techniques that can be used for interviewing potential parties involved in an AML event.

4.12 Given a scenario, identify the available public source data and other sources that can be used in an investigation.

4.13 Identify the methods that law enforcement agencies may use to request information from an institution.

4.14 Identify the types of information law enforcement agencies typically ask for from institutions during investigations.

4.15 Identify how authorities (e.g., FIUs, central banks, governments, regulatory bodies) can cooperate and provide assistance when conducting cross-border money laundering investigations.

4.16 Identify what a government FIU does and how it interacts with the public and private sectors.

4.17 Identify the role of strict safeguards on privacy and data protection in AML investigations.
WHAT YOU NEED BEFORE THE EXAM

Requests for Special Examination Accommodations

ACAMS complies with the Americans with Disabilities Act (ADA) and will ensure that individuals with disabilities are not deprived of the opportunity to take the exam solely because of a disability, as required and defined by the relevant provisions of the law. Special testing arrangements may be made for these individuals, provided that an appropriate request for accommodation is submitted to ACAMS along with the application and the request is approved. A special accommodations form is included in this handbook.

This form must be signed and submitted with the exam application at least 30 days prior to the test date.

Requests for special examination accommodations for candidates located outside the U.S. are permitted if the country of residence has a similar law in place for persons with a recognized disability. Follow the instructions as detailed above.

If you have not received approval for a reasonable accommodation, please contact ACAMS at certification@ACAMS.org.

Reschedule/Cancellation Policy Regarding Your Exam Date

Refunds will not be granted to individuals requesting to withdraw from an exam after registering. If you wish to change your exam date or time, or cancel your appointment, you must do so at least 72 hours prior to your scheduled date. Any exam cancellations or rescheduling anywhere within 72 hours will incur a $100 fee which must be paid directly to ACAMS. You must re-establish eligibility with ACAMS by contacting certification@acams.org or +1 305.373.0020. ACAMS will provide you with additional information about your eligibility.

Examination Day

Plan to arrive 15 minutes before the scheduled appointment to allow time for check-in. Candidates who are late may not be allowed to test.

Identification

Bring with you one form of a current and valid government-issued identification bearing a photograph and a signature. The name on the identification must match the name used for registration.

Valid forms of primary identification include:

- Driver’s license
- State-issued identification card
- Military identification
- Passport
- Other government-issued identification

Items Not Permitted

Purses, bags, and coats are not permitted in the testing room. If you wear a jacket/coat in the testing room, it must be worn at all times. Lockers will be provided at no cost if item storage is needed.

Electronic devices are not permitted in the testing room including:

- Telephones
- Digital watches
- PDA’s
- Signaling devices such as pagers and alarms
- Calculators

Examination Procedures and Code of Conduct

You will have three and a half hours to complete the exam. Additional time will not be allowed. There are no scheduled breaks. Candidates must have the permission of the test center proctor to leave the testing room.

No questions concerning the content of the exam may be asked during the testing period. It is the responsibility of each candidate to read the directions given on the computer and listen carefully to the instructions given by the proctor.

The proctor reserves the right to dismiss a candidate from the examination for any of the following reasons:

1. If the candidate’s admission to the exam is unauthorized.
2. If a candidate creates a disturbance, is abusive or is otherwise uncooperative.
3. If a candidate gives or receives help or is suspected of doing so.
4. If a candidate attempts to remove examination materials or notes from the testing room.
5. If a candidate is discovered in possession of an electronic communication or recording device.
Examination Integrity/Professional Dishonesty

The examination performance of all candidates is monitored and may be analyzed statistically for purposes of detecting and verifying any form of cheating. If it is determined that a score has questionable validity, after appropriate review, the score will be marked as invalid and the candidate may be barred from retesting indefinitely or for a period as determined by ACAMS.

Integrity of the Examination

ACAMS has taken strict security measures to ensure the integrity of the CAMS Examination. These security measures include:

Proctors - There will be examination proctors present before, during, and after the examination to ensure that all rules and regulations are followed.

Video Cameras - There are high-tech video cameras surrounding the examination site of every testing center to ensure that no assistance is given during the examination.

Audio - There is a live audio recording of each examination session at every testing center to ensure that no assistance is given during the examination.

Center Problem Reporting

If there are any irregularities during the examination process, the proctor at each testing center will fill out a Center Problem Report which records the exact details of the irregular incident.

Inclement Weather

In the event of inclement weather or unforeseen emergencies on the day of an exam, ACAMS will determine whether circumstances warrant cancellation and subsequent rescheduling of an exam. Every attempt will be made to administer all exams as scheduled. However, should an exam be canceled at a test center, all scheduled candidates will be contacted and receive notification regarding a rescheduled date or reapplication instructions.

Confidentiality

Candidates receive their exam results immediately (pass or fail) at the conclusion of the test. This information is only released to the candidate at the testing center. Results will not be given over the telephone, by facsimile, or electronic mail. When an organization pays for an individual's examination, the organization may request ACAMS to release the result to the organization. If a candidate does not want this information to be released to the organization, then the candidate must notify ACAMS in writing.

ACAMS posts a list of certified members on www.ACAMS.org.

Retaking the Examination

If a candidate does not pass, they will have the opportunity to retake the examination. The candidate can reschedule 48 hours after taking the exam, but must wait 2 months before retaking the examination.

A candidate who applies for re-examination after one year following their original application must resubmit their full application, documentation of eligibility and examination fee.

A candidate is not allowed to take the examination more than three consecutive times; there are no exceptions allowed. The waiting period to retake the examination after the third consecutive attempt is 6 months.

To schedule a re-take, the candidate must:

1. Contact ACAMS at certification@ACAMS.org or +1 305.373.0020

2. Pay the examination fee to receive their new Voucher Code:
   a) $290 for Private members
   b) $190 for Public members

3. Reschedule their exam through the test delivery website.

Appeals

ACAMS provides an appeal mechanism for challenging denial of admission to the exam or revocation of the certificate. It is the responsibility of the individual to initiate the appeal process by written request to ACAMS within 30 days of the circumstance leading to the appeal.

Please note: Failure of the exam does not constitute grounds for a review and appeal.
Candidate Identity Management System (CIMS)
Kryterion takes appropriate organizational and technical measures to protect the personal and test data provided to or collected by it. Kryterion shall not retain data any longer than permitted in order to perform its services or as required under relevant legislation. Your personal and test data can only be accessed by authorized employees of Kryterion that need to have access to this data in order to be able to fulfill their given duties.

Kryterion shall take appropriate technical measures to protect the confidentiality of the test content, with due observance of the applicable obligations and exceptions under the relevant legislation.

Through its websites, Kryterion offers online test creation and high-stakes test delivery system to its clients using its Webassessor™ product.

What Information Does Kryterion Collect?
Kryterion may gather and process information about you, including (but not limited to) information in the following categories:

a. Identification data (name, address, telephone, email address etc.);
b. Profile information (e.g. age, sex, country of residence etc.) (THIS DOES NOT INCLUDE YOUR USER PROFILE - please see article 6 of this Privacy Statement);
c. Banking and payment information (credit card information, account number, etc.);
d. Survey result and usage information;
e. Products or services ordered and delivered;
f. Video and sound recordings;
g. Test data (data processed for the purpose of providing online testing or the billing thereof, including, but not limited to, the duration of the test.)

How Does Kryterion Use this Information and for what Purpose?
Our primary purpose in collecting information is to provide you with a safe, smooth, efficient, and customized experience. Kryterion collects and processes personal data relating to you, as permitted or necessary to protect your, Kryterion's interests, including in particular to enforce our Terms of Service and fight against fraud.

a. Provide testing services by means of the Kryterion Webassessor™ software;
b. Provide other services for you (as described when we collect the information);
c. Provide you with customer support and troubleshooting problems;
d. Compare information for accuracy; verify your identity;
e. Customize, measure, and improve Kryterion software, our products and websites content and layout;
f. Provide eCommerce services

g. Provide and invoice certain services for Webassessor™

How Long is Your Personal Data Kept by Kryterion?
Kryterion and, where relevant, the Kryterion group entities will retain your information for as long as is necessary to (1) fulfill any of the Purposes (as defined in article 3 of this Privacy Statement) or (2) comply with applicable legislation, regulatory requests and relevant orders from competent courts.

To Whom Does Kryterion Transfer Your Personal Information?
Kryterion shall not sell, rent, trade or otherwise transfer any personal and/or test data to any third party without your explicit permission, unless it is obliged to do so under applicable laws or by order of the competent authorities.

Please be informed that, notwithstanding the above mentioned, in the event of a designated authority lawfully requesting Kryterion to retain and provide personal data, or test data, Kryterion will provide all reasonable assistance and information to fulfill this request.
SPECIAL ACCOMMODATIONS – PART 1

If you have a disability covered by the Americans with Disabilities Act, please complete this form and the Documentation of Disability-Related Needs so your accommodations for testing can be processed efficiently. The information you provide and any documentation regarding your disability and your need for accommodation in testing will be treated with strict confidentiality.

Candidate Information

Name: Organization:

Address:

City: State: Country: Zip Code:

Phone: Email:

Special Accommodations

Please describe your disability:

Please provide (check all that apply):

☐ Special seating or other physical accommodation
☐ Large Text/Magnified screen
☐ Reader
☐ Extended exam time
☐ Separate testing area
☐ Other special accommodations (Please specify)

Comments:

Signature Date: Day/Month/Year
SPECIAL ACCOMMODATIONS — PART 2

DOCUMENTATION OF DISABILITY-RELATED NEEDS
Please have this section completed by an appropriate professional (education professional, physician, psychologist, psychiatrist) to ensure that Kryterion is able to provide the required test accommodations.

Professional Documentation

I have known ________________ since ___/___/____ in my capacity as a ________________.

Examination Candidate

Date

Professional Title

The candidate discussed with me the nature of the examination to be administered. It is my opinion that, because of this candidate’s disability described below, he/she should be accommodated by providing the special arrangements listed on Part I of this form.

Description of disability:

____________________________________________________________

____________________________________________________________

____________________________________________________________

Signature

Title

Printed Name

Address

Telephone Number

Fax Number

Date

License# (if applicable)

Return this form with your examination application and fee to:

ACAMS
Attn. Certification Department
Brickell City Tower
80 Southwest 8th Street, Suite 2350
Miami, FL 33130 USA
Fax: +1.305.373.7788 or +1.305.373.5229
ACAMS
Attn. Certification Department
Brickell City Tower
80 Southwest 8th Street, Suite 2350
Miami, FL 33130 USA
Telephone: +1.305.373.0020
or +1.866.459.CAMS in the USA
Fax: +1.305.373.7788
or +1.305.373.5229
Email: info@acams.org
acams.org

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Phone: + 852-3750 7658 / 7694
Fax: +852-3010 1240
Email: asia@acams.org

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Canary Wharf
London E14 5DY
United Kingdom
Phone: +44 20 7956 8888
Email: europe@acams.org

Please send the completed application, supporting documents and payment to our U.S. address only.